Columbia Metropolitan Convention Center 803.545.0181

events@experiencecolumbiasc.com

To access the free internet when you are in the CMCC:

The CMCC offers complimentary wireless Internet access to clients and attendees. If additional bandwidth or internet services beyond the complimentary hot spot access is needed, upgrades may be purchased.

To purchase an upgraded internet connection prior to your event dates, please work with your assigned Event Manager. Attendees and exhibitors will also have the option to upgrade their internet connection individually while on-site.

Free Internet Access

To access the free Internet:

- 1. Connect to CMCC Guest
- 2. Wait for a pop-up login page (If splash page does not appear, type gateway01.cmcchotspot.com in your web browser.)
- 3. Select General Plan Free and "Continue"
- 4. You will then be connected!

Events with upgraded internet will have login credentials made available by your event host.

Guest Upgraded Internet Services

Follow Steps 1 and 2 above, then simply select an upgraded, faster connection instead of the "General/ Free Plan". You will be directed to a payment portal to complete the upgrade.

Basic Plan

\$10/user per 24 hours General web surf & social media

Premium Plan

\$25/user per 24 hours Sharing photos & standard quality video streaming

Elite Plan

\$50/user per 24 hours High definition streaming & large downloads

Internet and Data Connection Guidelines

- Exhibitors and visitors are responsible for configuring their wired or wireless devices to access the CMCC network.
- The CMCC network traffic is monitored at all times. Malicious devices or activities found on the network will be denied access.
- No customer-owned wireless access points, DHCP, proxy or wireless servers are allowed inside the CMCC without prior authorization

Client Upgraded Internet Services

Upgraded internet services must be requested at least 72 hours in advance of an event. For service in outdoor spaces, quotes will be given per location, if available. For upgraded services, a registered custom voucher will be setup. These options are for upgraded dedicated conference internet services.

Wireless Internet Access

\$250/connection \$300 on-site order Up to 5 Mbps maximum bandwidth

Wired Internet Access

\$250/connection \$300 onsite order Up to 5 Mbps maximum bandwidth

Switch

\$1,500

(1) Hardwired Internet Connection

10 Mbps shared among all users, additional Mbps may be purchased

Can accommodate up to 24 connections at switch location

Dedicated High Speed Connection/Static Public IP Address

\$1000 each includes (1) IP address

(1) Hardwired Internet Connection

Additional IP addresses \$250 each

10 Mbps bandwidth shared among all users, additional Mbps may be purchased

Increased Mbps

\$50/Mbps

May be purchased per whole Mbps only

\$25/Mbps above 20 total Mbps